

# 10 Things you need to know about Intelligent Capture

**01** Top performers understand that Intelligent Capture is the onramp to Digital Transformation.

78.8 Capture importance score TOP performers = 78.8 (out of 100)

56.7 Capture importance score AVERAGE performers = 56.7

**02** The focus of capture is shifted to the point of information creation.

77.5 Early capture score TOP performer = 77.5 (out of 100)

58.8 Early capture score AVERAGE performers = 58.8

**03** MOST IMPORTANT capture challenges:

- 18% The VOLUME of new information coming into the organization
- 16% The VARIETY of new information coming into the organization
- 14% POOR INTEGRATION with LOB applications (like ERP and CRM).

**04** The biggest capture headaches:

- 17% email
- 16% scanned images and documents
- 16% paper forms

**05** Most users take a scan as needed approach to backfile conversion.

45% = scan and capture on demand/as needed

18% Day forward document processing

**06** Top 3 capture capabilities:

- 48% = Extraction of data from forms with fixed structures
- 43% = Barcode extraction from PDF and other digital documents
- 37% = Free form extraction of data from unstructured documents

**07** Top 2 capture spending priorities over next months:

- 1 - Spending on hosted cloud services
- 2 - Recurring expenses (maintenance, service contracts)

**08** 43% of organizations use “number of batches, documents and pages processed per hour, day, month, year, team or business process” as a key capture performance metric

**09** Many organizations have yet to deploy AI and Intelligent Capture capabilities:

58.7 Average AI/Intelligent Capture competency score (out of 100) = 58.7

**10** Start at a realistic place – and build a platform and a strategy that can evolve over time:

Consolidate Automate Integrate

In Partnership with

